



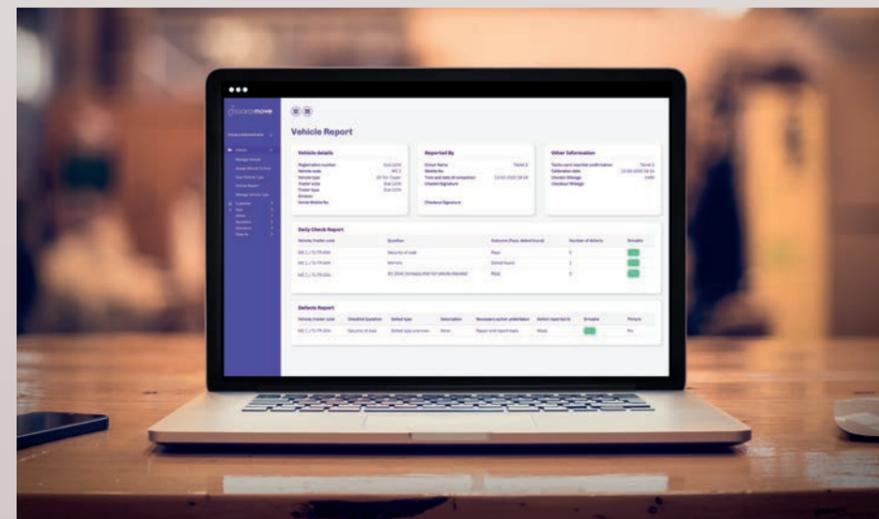
# fissara MOVE software puts

## businesses in the fast lane

**FOR an industry with more than 70,000 workers and an annual turnover of at least £9 billion, keeping on top of things – from vehicle safety to profits, waste transfer notes to invoices – comes with its own challenges.**

Ensuring everything is up to date, running efficiently and meets legal requirements can be time-consuming, costly and create its own paper trail of files and documents.

It's all got to be done, of course. But are waste sector businesses spending more time and profits on back-office administration than is necessary? And, with transport-related activities accounting for around 63% of all accidents in the waste industry, is there a way to make it safer?



According to Jon Holttum, CEO at fissara Software, embracing a one-stop digital solution such as fissara MOVE can improve all aspects of business operations, from how a company communicates with its drivers, staff and customers, to cutting waste and helping to ensure vehicles stay safe.

"We created fissara MOVE around the requirements of the skip and waste industry," he said.

"The system is designed to take control of business operations by giving both managers and drivers their own dedicated apps for managing jobs, vehicles, travel and communication.

"This means that manual administrative

work and paper-based documents are almost entirely eliminated and replaced with fissara MOVE."

That can bring big results. "Companies using fissara MOVE typically see reductions in administrative work of up to 50% and paper and postage costs reduced by 90% across the business," he adds.

Research shows companies which continue to use paper documents for things like invoices, delivery notes and Waste Transfer Notes are likely to be spending twice as long on administrative tasks than those who have embraced a digital approach.

According to fissara Software's own research, paper-based companies splash out up to £10,000 per year on printing, office stationery and postage – costs which could be eliminated by a digital solution.

It also found firms that embraced a modern, digital alternative such as fissara MOVE could halve the amount of time spent keeping track of their fleet, helping to cut down on wasted mileage.

As for safety, telematics – another feature of the fissara MOVE system – helps businesses keep on top of vehicle movements and repairs with a knock-on impact of improving safety.

The system also includes fuel card

integration, live location and vehicle profitability reports, enabling fleets to operate more efficiently – bringing lower fuel bills, less vehicle wear and tear, and a lower carbon footprint.

Together, it all helps to achieve a 20% reduction in accident claims, say the developers.

"Vehicle telematics can be stored for assessment at a later date," said Mr Holttum.

On the road, drivers use the fissara MOVE mobile app to conduct and report vehicle checks, view their daily jobs and navigate. They can digitally store Waste Transfer Notes and record proof of delivery or collection – socially distanced as all they have to do is upload a photograph rather than handle paper.

Digital audit trails can be created for each load in seconds, and uploaded images can be easily stored and cross referenced against the order number.

Meanwhile, back in the office, staff have a real-time view of everything that's happening through the fissara MOVE desktop app.

"The details of every job can be controlled from a cloud-based dashboard, and drivers can receive up-to-the-minute job info throughout the day," he adds.

"Waste Transfer Notes can be digitised and stored securely in the system. Invoices can be sent automatically once a job is complete."

That means staff spend less time on all the paperwork that goes with quotes and invoices and clients receive what they need on the day rather than waiting three days for a postal service.

On average, fissara MOVE automates around 130 tasks per vehicle per month for each customer in relation to Waste Transfer Notes, convenience notes, invoices and subcontractor billing – many of which would normally have been required to be done manually.

There's less likelihood of duplication or lost paperwork, and with everything just a click away all key staff can view and update the information wherever they are – even while working from home – helping to ensure better compliance and reporting.

**“Technology has really propelled our business forward in terms of vehicle safety, efficiency and ability to communicate with staff and customers.”**

Taking the step towards digital is even more important during the current health crisis. With social distancing now embedded in the workplace, drivers can carry out their work while meeting COVID-19 guidelines, there are fewer trips to head office to deliver papers, and staff can share documents without direct contact.

According to John Gosling, Managing Director at TJ Transport, which uses fissara MOVE, switching to digital has brought many benefits to his business – particularly on the road.

"Technology has really propelled our business forward in terms of vehicle safety, efficiency and ability to communicate with staff and customers," he said.

"Tools like a dedicated driver's app and automated invoicing have helped to improve the speed of dealing with vehicle defects and reduce operating costs by upwards of 50% in some cases.

"Looking to the future, I'd expect software, data and automation to play an even bigger role in improving vehicle safety and operational capacity.

"We're already looking at ways to improve these things using tools like a dedicated portal to allow customers to request quotes and manage or edit jobs online. As technology improves, it is becoming easier to digitise these critical business processes."

Further ahead, digital could play an even bigger role in ensuring vehicle safety, he adds.

"Within the next ten years I'd expect to see a fully automated vehicle safety tool that can predict vehicle maintenance requirements before they happen, along with the ability to assess driver data and recommend specific types of driver improvement training."

Designed specifically to meet the requirements of the skip and waste sector, the fissara MOVE system is effective and remarkably affordable – it costs from just £22/month per vehicle.

Find out more or book a demo at [www.fissara.com/skips/](http://www.fissara.com/skips/)

