

# Secure

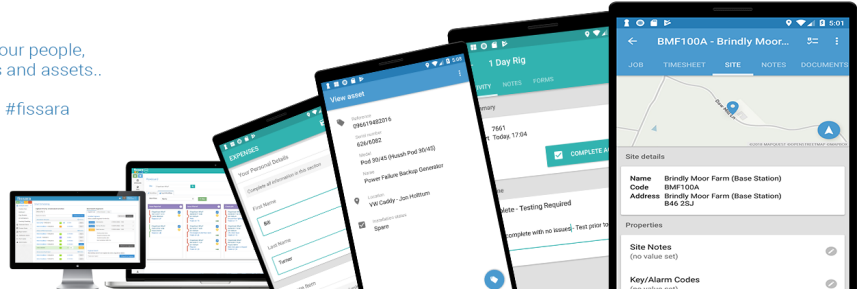
You can be confident that all of the information you collect and store within fissara is protected. From passwords and pin codes on our Mobile Apps to the physical and logical security at our data centres, every module and element of our software conforms to the latest security standards



# Scheduling

Manage your people, processes and assets..

#Simple = #fissara



## Designed to be different

We understand that no two businesses are the same. That's why we created the most flexible and comprehensive scheduling solution available today. We've put over 4 years of research and development into our product to ensure we continue to be the best at what we do. There simply is no other scheduling tool like it.

**What does it do?** – Our tool allows businesses to control and schedule critical emergency visits through to long-term planned maintenance actions in years to come and everything else in between. In fact we go as far as to say there isn't anything we can't schedule.

### Key features include:

From a single screen view

- Timeline by Region and Area showing from Working day to Month views.
- See all jobs to be allocated and current status.
- Filter by teams, team members, employees, contractor, sites and more.
- Drag and Drop scheduling with skill and proximity functions.
- Multiple current and historic map views of activity.
- One-click job creation, non duty activity and holiday entry.
- Graphical travel time estimations.
- Priority or Operational Planning Modes.
- Drill down into individual's daily activities.
- Contact details and status information of all resources.

Flexibility to match your business needs

- Set Public Holiday Zones, shutdowns and working shift patterns.
- Configure your own rules around Proximity and Skill based scheduling.
- Define what tool tips and information are shown on the timelines.
- Define Pre and Post Job tasks to support good practice and efficiency.
- Drill into completed jobs and activities with full time stamp audit trail.
- Apply Health & Safety rules, actions and reporting to all your activities.

## Why use our solution?



Our scheduling tools continually improve the efficiency of your field teams, reduce costs and improve customer service. Using "drag and drop" visual smart tools and calculated travel times, efficient daily schedules for your workforce are easily generated, maintained and scaled to suite the size of your business.

It is so flexible you'll have no problem tuning the scheduling to match the way you operate. Creating different roles in the product enables all of your people dynamic access, wherever they are, to the information the need to do a great job and deliver great service to your customers.





## Digital building blocks

Our fully featured scheduling solution is completed by:

**Mobile** – fissara’s mobile Scheduling App is simple to use and extremely functional. It ensures your remote workers have the tools to know where to go, when to go there, what to do, collect accurate data, while the system stores all information record against their activity instantly online for the back office to see.

**Information Capture** – Design and create your own forms, checklists, surveys and much more and deploy them to your workforce for completion as part of the job or activity. This, our most configurable module enables you to build tailored electronic processes and dynamically capture information directly from where you operate your business, on site!

**Analytics and Management Information** – fissara gives dynamic visibility of your business performance as well as the ability to mine retrospective information in order to improve efficiency and productivity. fissara’s scheduling solution provides the most comprehensive and configurable graphical reports and dashboards of any workforce solution allowing you to be both proactive and highly responsive to real time situations.

**Route Optimisation** – Making sure your vehicles and drivers are provided the optimum route and are precisely guided to their next stop saves your business time and money, we use Smart Scheduling to ensure all journeys are accurately planned for the right engineer with the right skills. Our fissara Mobile App provides turn-by-turn navigation, Ariel photography and site maps that direct your team to any location on the grid.

fissara

## Scheduling

## Dynamically manage priorities

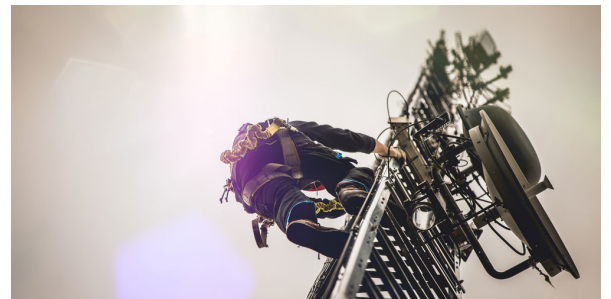


*fissara have a very good understanding of Airwave’s business and processes and have delivered a system that gives quality data and detailed control over our resources, while at the same time giving us the ability to dynamically manage priorities. We have worked well with fissara to define the functionality we require and the next set of features.*

**John Lewis** – Airwave COO



Airwave is the UK’s secure National Emergency Service Network now operated by Motorola Solutions.



## Safety

**Maintenance Scheduling** – fissara delivers an extremely high degree of automation to the activities you are contracted to carry out for your clients. Through configured workflows and schedules, preventative maintenance jobs or periodic inspections are generated for sites, assets and facilities and planned automatically. This gives you a short, medium and long-term view of all activities keeping you cost efficient and well organised.

Our software is specifically designed for businesses that operate and maintain equipment at remote locations. It is therefore absolutely critical to comply and adhere with Health & Safety fully. Fissara’s scheduling has built in as standard functions that help you do so with certainty on every job or activity that is scheduled.

Our Scheduling solution is one module of a fully integrate suite of Operational Management products